

SPEAK UP FOR YOUR SAFETY

We look forward to caring for you.

Speak up if you have questions or concerns, and if you don't understand, ask again. It's your body, and you have a right to know.

Pay attention to the care you are receiving. Make sure you're getting the right treatments and medications by the right health care professionals. Don't assume anything.

Educate yourself about your diagnosis, the medical tests you are undergoing and your treatment plan.

Ask a trusted family member or friend to be your advocate.

Know what medications you take and why you take them. If you think we've made an error, tell your nurse right away. Medication errors are the most common health care mistake.

Use a hospital, clinic, surgery center or other type of health care organization that has undergone a rigorous on-site evaluation.

Participate in all decisions about your treatment. You are the center of the health care team.